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JUN 20 2012

FCC Mail Room

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Diller Telephone Company	Nebraska	37-1540

(If necessary, attach a separate list of additional study areas and check this box.)

☐

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List ABCDE



Diller Telephone Company
P.O. Box 218
318 Commercial Street
Diller, NE 68342
402-793-5330 or 1-877-668-9749



Your Local Link to the World!

09/15/2011

Mr. John Burvainis, Deputy Director
Nebraska Public Service Commission
PO Box 94927
Lincoln, NE 68508-4927

Dear Mr. Burvainis:

Pursuant to Public Service Commission Rule Chapter 5, Section 009.04, Annual Reporting Requirements for Designated Eligible Telecommunications Carriers, I am hereby enclosing the annual report for Diller Telephone Company, which has been designated as an Eligible Telecommunications Carrier by the Nebraska Public Service Commission.

009.04A2 During 2010, Diller Telephone Company experienced 0 outages as defined by Commission Rule.

009.04A3 During 2010, Diller Telephone Company had 0 unfulfilled requests for service from potential customers within its' service area.

009.04A4 During 2010, Diller Telephone Company had 1 complaint per 1000 lines.

009.04A5 As General Manager for Diller Telephone Company, I Loren Duerksen, hereby certify that Diller Telephone Company complies with applicable service quality standards and consumer protection rules set forth by the Nebraska Public Service Commission.

009.04A6 As General Manager for Diller Telephone Company, I, Loren Duerksen hereby certify that Diller Telephone Company has procedures in place so that it can function in emergency situations as set forth in 54.201 (a) (2) and any applicable Commission rules.

009.04A7 As General Manager for Diller Telephone Company, I, Loren Duerksen hereby certify that Diller Telephone Company, as the incumbent local exchange carrier offers unlimited local calling for all customers included in its' local rate.

009.04A8 As General Manager for Diller Telephone Company, I, Loren Duerksen hereby certify that Diller Telephone Company shall comply with Federal Communications Commission rules that may

require it to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within the service area.

I hereby certify that all of the above statements are true on behalf of Diller Telephone Company.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Loren Duerksen", written in a cursive style.

Loren Duerksen

General Manager

Diller Telephone Company

Signed



[Signature of Corporate Officer]

Date: 06-14-2012

Loren Duerksen

[Printed Name of Corporate Officer]

General Manager

[Title of Corporate Officer]

Carrier's Name Diller Telephone Company

Carrier's Address 318 Commercial Street, Diller NE 68342

Carrier's Telephone Number (402) 793-5330